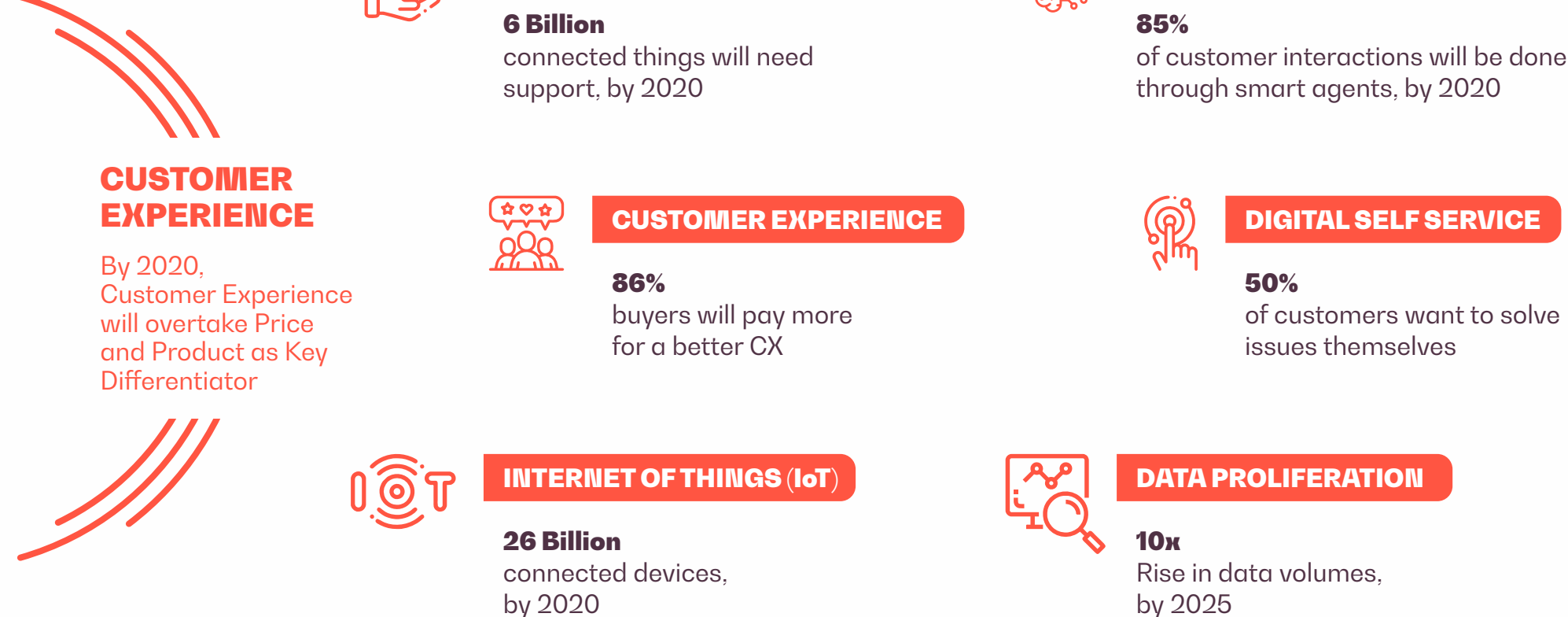


Simplifying ENTERPRISE SUPPORT ECOSYSTEMS

with New Age Technologies

WELCOME THE NEW CONNECTED ENTERPRISE

The digital highway has accelerated device and data adoption at an alarming rate, resulting in widespread avenues for support opportunities

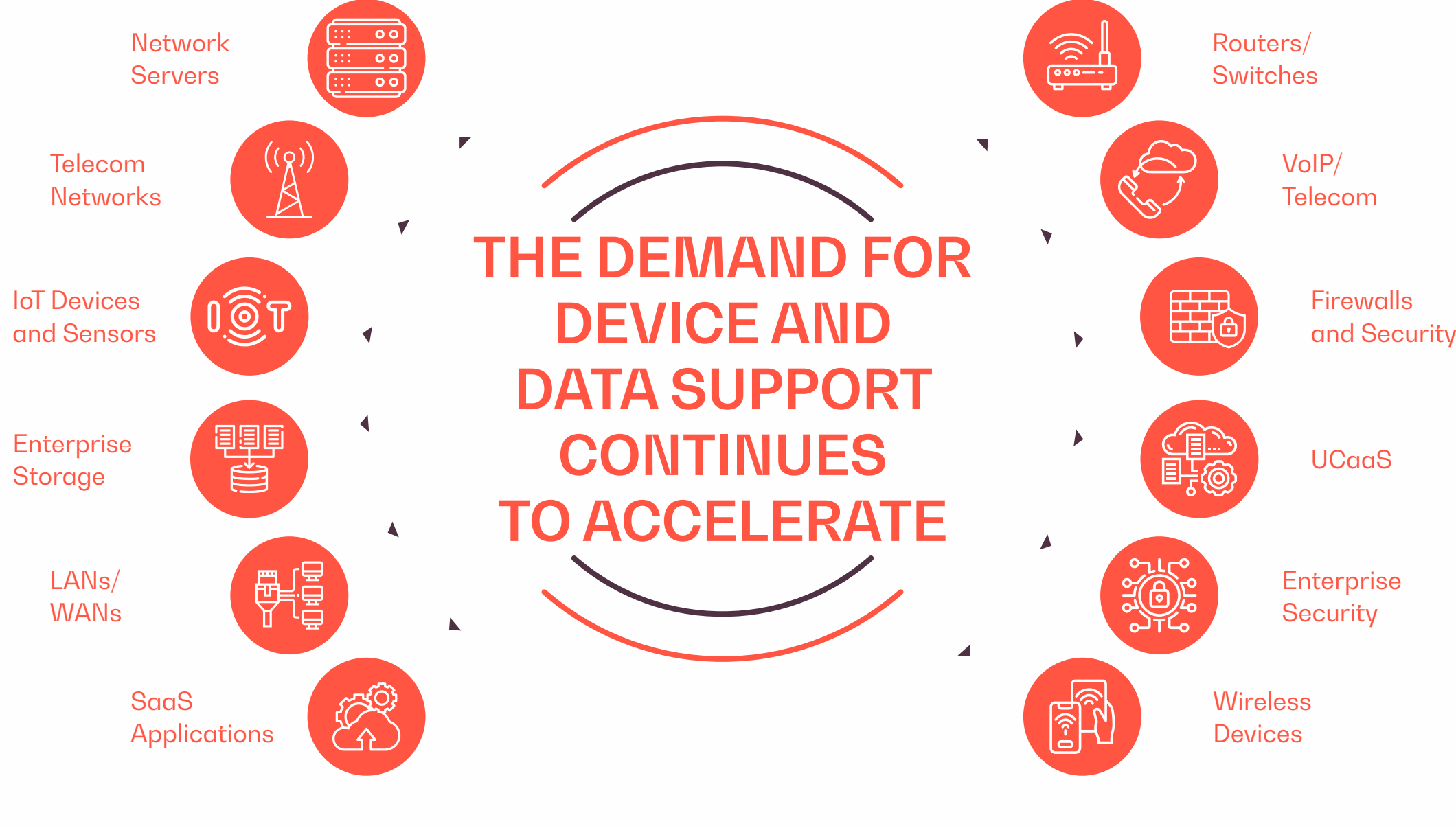


BUT, COMPLEX CHALLENGES HAMPER ENTERPRISE SUPPORT

The connected enterprise is growing. But with shrinking budgets and declining product revenues, enterprises face a lot of heat in mitigating and working around challenges to stay relevant.



Source: www.horsesforsources.com, www.netmagic.com



THE REALITY BEHIND ENTERPRISE SUPPORT

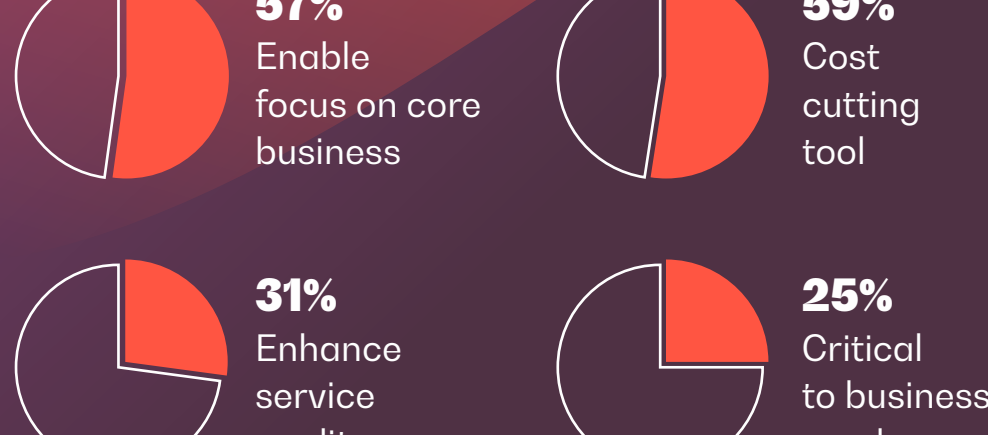


Enterprises need a way to stay in the game and be profitable

Source: Professional Services in the new service economy, TSIA 2017

FACTORS THAT NURTURE ENTERPRISE OUTSOURCING

Enterprises need a reliable partner who can support them on their business journey, help them overcome challenges that hamper growth



Source: www.raconteur.net

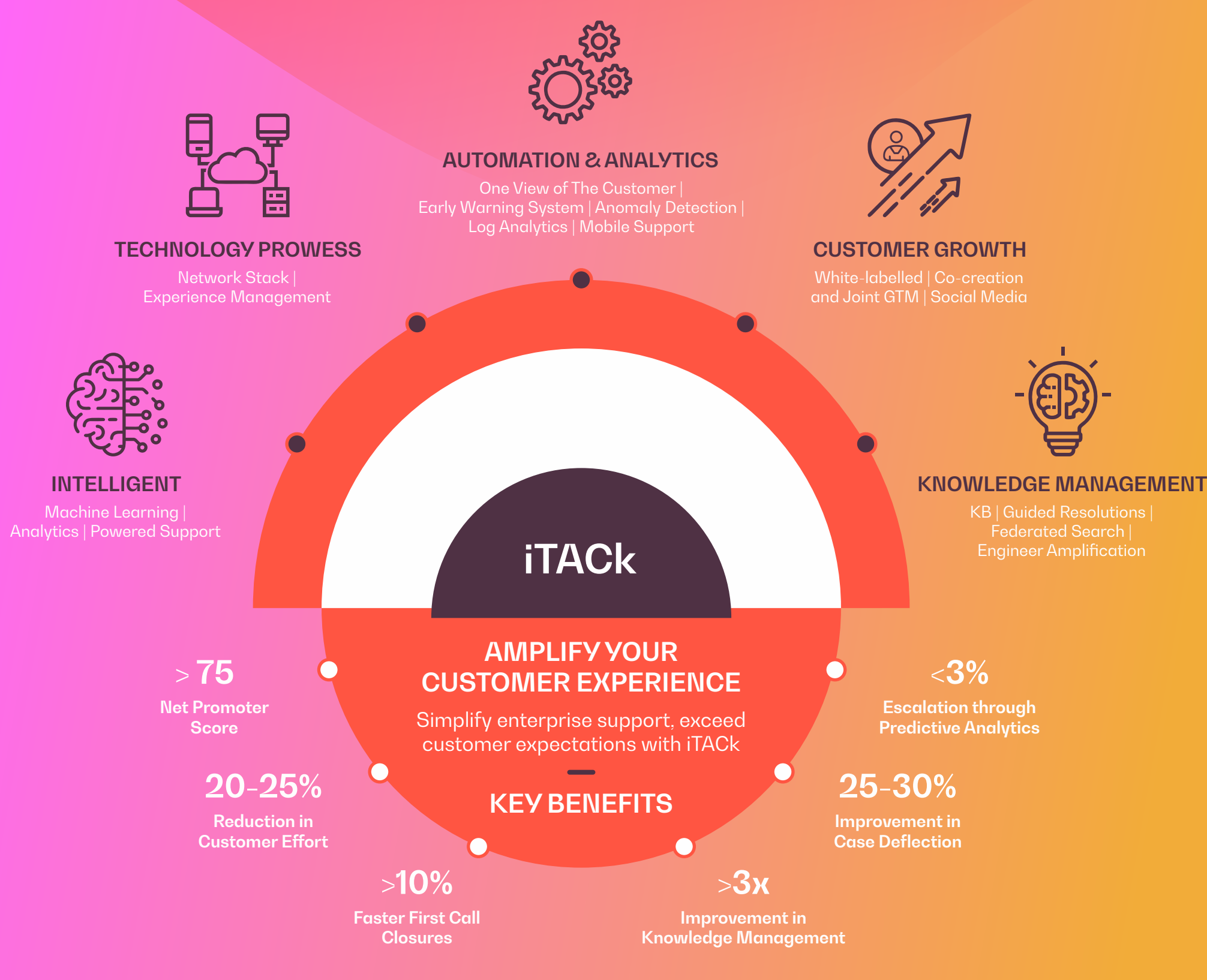
THE NEED FOR SMART AND PROACTIVE ENTERPRISE SUPPORT

Enterprises need a new age, proactive engagement model that would help them capitalize on digital technologies improving customer experiences



SIMPLIFY ENTERPRISE SUPPORT WITH MOVATE'S iTACK

Harness the power of iTACK. An intelligent support solution designed to transform enterprise support operations by utilizing cutting edge digital technologies



RECOGNIZED BY THE INDUSTRY AND PARTNERS

NASSCOM

Winner of the **NASSCOM** Customer Service Excellence Award, 2017



Recognized as a "Leader" in **NelsonHall's** **NEAT** for Multi-Channel Customer Management Services, 2017



Winner of the **Stevie Award** at International Business Awards, 2017



Recognized as a "Leader" in **NelsonHall's** **NEAT** for Telecom Customer Management Services, 2017

THE WAY FORWARD

Simplify complex enterprise support ecosystems with Movate's iTACK, gain competitive differentiation, enhanced service capabilities and unlock the power of customer experience.